

UTILIZATION MANAGEMENT

Utilization Management includes pre-certification, which is a program designed to ensure that you and anyone else covered under your benefit plan will receive medical care that is necessary and appropriate.

You, a family member, physician or medical provider should call when you are admitted to the hospital or are having a medical procedure that requires pre-certification. Our expert clinical team will review your information, make sure the procedure is appropriate and necessary for you, and work with your doctor to ensure that your care takes place in the most appropriate setting. Our team will also monitor your length of stay and support your discharge planning if you are in the hospital.

Your provider will often handle your pre-certification, but as an active participant in your health care you can call us to begin the process.

Questions regarding
Utilization Management?
Call 1-866-894-1505.



CareLink