

The Optum Rx website and app are fast, easy and secure ways to get the information you need to make the most of your pharmacy benefit.

Set up an online account and you can:

- Check drug prices
- Place a home delivery order
- Track home delivery order status
- Find a network pharmacy
- Sign up for automatic refills
- View claims and benefit information

Submit and track a prior authorization request

A prior authorization (PA) is an approval we give your doctor before the medication can be covered. You will be alerted on **optumrx.com** if a medication requires PA.

There are 3 ways to request a prior authorization:

- Let your doctor know your medication requires a PA. They will submit a request on your behalf.
- Call Optum Rx at the toll-free number on your member ID card.
- Start the request yourself on **optumrx.com** and go to *Benefits and claims* > *Prior Authorization* or exception request.

Once submitted, you can track requests on the mobile app or website.

Register now

To set up your online account:

- Go to optumrx.com or scan the QR code below
- 2. Select Register on the home page
- **3.** Enter the information from your member ID card
- **4.** Create a username and password
- 5. Complete your profile

If you already have an account, sign in using your username and password.

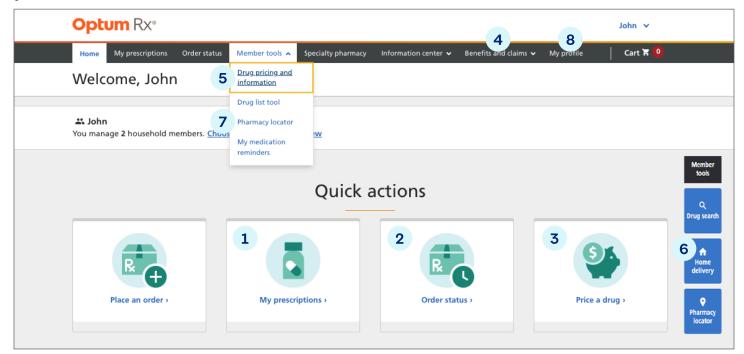


Scan here to go to **optumrx.com**



Digital tools quick-start guide

Once your account is set up and you are logged in, easily navigate to these digital tools to manage your medication.



- 1 My prescriptions > See all your medications, including home delivery prescriptions, retail pharmacy prescriptions and any over-the-counter medications you've logged. You can also request a new prescription or select another family member and manage their prescriptions.
- Order status > Track orders in real time from any device.
- 3 Price a drug > Precision pricing technology is built into our tools. Whether you look up a new drug or select one of your current drugs, you will see a listing of pharmacies with the best price for the medication selected, as well as a lowercost alternative.
- 4 Benefits and claims > View your benefit information, access claims details to see what your plan covered, print and view your ID card and track a prior authorization.
- 5 Prescription drug list/formulary > View a list of covered drugs, including therapeutic class and tier status.

- 6 Home delivery > Learn more about Optum®
 Home Delivery and see a list of your retail
 medications eligible for the service. With
 home delivery, you receive 90-day supplies of
 eligible maintenance medications right to your
 mailbox. You will also see a message about how
 much money you will save.
- Pharmacy locator > Whether you are close to home or traveling, the pharmacy locator tool makes it easy to find the nearest network pharmacy. Search for pharmacies by ZIP Code, address or by distance to see if they are in your network.
- 8 My profile > You can easily manage your personal profile or your entire household. Set up or edit a variety of account details, including contact, shipping and payment information, communication preferences and paperless settings, home delivery and automatic refill programs, medication reminders, personalized emails and text alerts.

Optum